



Before returning the defective goods, this form should be printed, legibly filled in and attached to the package together with the purchase document: receipt or VAT invoice.

First and last name:.....

Correspondence address

City (name with postal code):.....

Street (name and house / flat number):.....

Country:.....

E-mail address:.....

Phone number:.....

Name:.....	Product code:.....	Size:.....	Colour:.....
Description - information about the cause of the defect.....			
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.....			

Please mark the selected option with the **X** and complete the data related to it

☐	Repair
☐	Replacement with a new one of the same model
☐	Replacement with a different model
Name: Product code: Size: Colour:	
☐	Cash back
☐	Transfer to the bank account
Bank account number:	

.....
Date and readable signature of the person submitting the complaint

Complaint handling method:

☐ Complaint accepted

☐ Complaint not accepted - the reason

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Date, stamp and signature of the manufacturer

Sengerbrands.com Aleksandra Senger
Polarna 6 street
93-465 Lodz, Poland

Full complaint regulations can be found at www.regnes.eu